



# 2024 Year-End Review





## Reflecting on Progress, Building for the Future

As 2024 draws to a close, we're proud to reflect on a year of **meaningful progress** and **collaboration** at Karsons Consulting. Staying true to our values of **sustainability, innovation, and client-focused service**, we've worked on projects that made a **tangible difference** to our clients' goals.

From **boosting energy efficiency** to ensuring **compliance** and **operational excellence**, this report celebrates what we've achieved—our **projects, partnerships, and team milestones**. Looking ahead to 2025, we're excited to build on this momentum and continue delivering **tailored solutions for an evolving industry**.

## 2024: A Year of Diverse Achievements

Our year has been defined by the successful delivery of solutions across the UK, showcasing our expertise in compliance, energy efficiency, and operational excellence.

### Highlights include:

- Delivering **compliance audits, energy optimisation strategies, and innovative maintenance solutions** to support efficient building management.
- **Modernising building systems and managing maintenance portfolios** to help our clients achieve regulatory compliance and greater operational efficiency.
- **Providing tailored solutions for diverse portfolios**, from luxury properties in Central London to expansive commercial sites across the UK, ensuring exceptional service every step of the way.



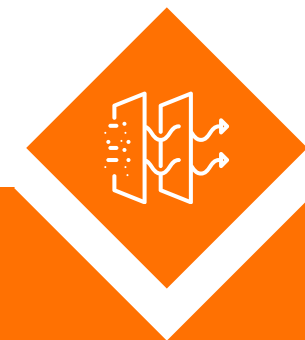
#### 23 College Hill: Energy Efficiency

Upgraded **EPC rating** from **E111** to **B49** through **air permeability testing** and advanced **lighting surveys**, exceeding benchmarks and preparing for the proposed **2030 min EPC rating** of B.



#### Holland Park Villas: Effective FM

We embarked on a **new asset register**, a **maintenance tender**, and upon procurement of a new maintenance company, we delivered **maintenance audits** to uphold operational excellence at this **prestigious residential property**.



#### 25 Store Street – EPC B

We advised that the Level 5 EPC rated the site as D and recommended works to achieve a B, as required by the tenant's lease. Karsons managed the **specification** and **project delivery**, securing the **B rating**.



## Key Projects, Sustainable Urban Upgrades

### 25 Store Street: Elevating Energy Efficiency

**Jaden, Roshith, Nigel, Sinan** and **Hashil** led the restoration of air handling units and installed advanced air conditioning systems, significantly improving the building's performance. An in-depth lighting survey helped achieve an **EPC rating of B35**, a remarkable **improvement from D78**.



25 Store Street

### 123 Buckingham Palace Road: Drive for EPC B

In a level 5 EPC, we had set a road map to achieve a B rating from the existing C, and the initiatives was to improve the air permeability rating by specific testing and improve lighting and ventilation ratings. These are all theoretical ratings. **Kamali, Roshith**, and **Jaden** conducted a lighting survey and a ventilation survey to ensure accuracy in line with **Building Regulations Part L** and that the ratings used in the EPC model was accurate and not from benchmarks. Their work enhanced energy efficiency to the required B standard.



123 Buckingham Palace Road



## Key Projects, Modern Central London Hub

### 23 College Hill: Elevating Energy Efficiency

At 23 College Hill, **Jaden, Roshith, Nigel, and Hashil** collaborated to deliver a transformative project focused on improving the building's energy performance. The team conducted comprehensive air permeability testing to evaluate **air leakage rates** and assess the insulation and air tightness of the structure.

An in-depth lighting survey was also completed, ensuring the **average lumens per watt exceeded industry benchmark** figures, further **enhancing energy efficiency**.

Thanks to these efforts, the building achieved an impressive **EPC rating of B49**, a **significant improvement** from its initial rating of E111. This upgrade aligns the property with the proposed **minimum EPC rating of B by 2030**, providing both regulatory compliance and long-term value for the client.





## Key Projects, High-End Residential Sites

This year we've obtained two new high-end residential buildings as part of the annual consultancy.

### Holland Park Villas: Preserving Luxury and Excellence

We conducted a comprehensive **asset survey** and successfully managed the **maintenance tender process** to ensure the highest standards of service. Our team completed two detailed **maintenance audits** and facilitated a seamless handover from the previous contractors to the newly appointed team, as well as **ongoing support** for planned projects.

### The Panoramic: Strategic Planning for Long-Term Reliability

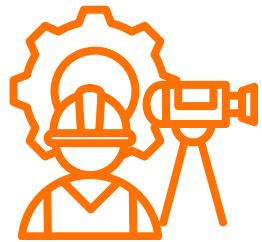
We conducted a **detailed asset survey** and **capital expenditure survey** to assess the **condition of ageing equipment**, some of which was approaching the end of its lifecycle. Our team carefully reviewed each asset and **developed a five-year budget plan** to address anticipated replacement and remediation needs.





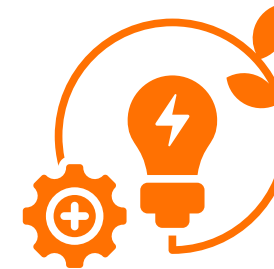
## ESOS Focus

One of our standout projects in 2024 was supporting a major client with **compliance** under the **Energy Savings Opportunity Scheme (ESOS)**. This nationwide project involved our team—**Kamali, Roshith, and Asvin**—and showcased our ability to deliver tailored solutions for complex regulatory requirements.



### Comprehensive Site Surveys

We conducted **in-depth surveys** across **London, Manchester, and Edinburgh** to collect precise **data** for energy performance analysis.



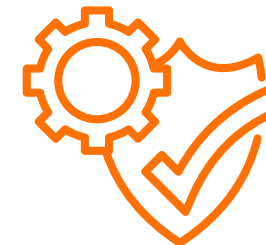
### Tailored Energy Recommendations

Our team provided **bespoke solutions** to enhance **energy efficiency** while meeting stringent **ESOS compliance standards**.



### Report Formalisation and Submission

We managed the preparation and submission of the **ESOS report**, ensuring **accuracy** and alignment with **regulatory requirements**.



### Smooth Compliance Pathway

By guiding the client through every stage, we delivered a **seamless compliance process** and identified opportunities for **future energy savings**.

This project underscores our **expertise** in simplifying **regulatory processes** and delivering **sustainable solutions** that add long-term value to our clients' operations.

## Our Team: Celebrating Promotions

At Karsons Consulting, we take pride in **recognising and celebrating the hard work** and dedication of our team members. Their achievements not only reflect their expertise but also strengthen our commitment to delivering exceptional service to our clients.

### Recognising Excellence and Growth

The promotions of **Roxana** and **Asvin** highlight our team's ongoing development and the vital role they play in shaping the innovative and client-focused services that define Karsons Consulting.

- **Roxana : Promoted to Operations Manager:** Roxana's leadership role will ensure seamless team coordination and the delivery of high-quality work. Overseeing all business activity, she acts as the central liaison to uphold professionalism and maintain excellence in every client project.
- **Asvin : Promoted to Head of Environmental/FM Services:** Asvin takes on his new role as Head of Environmental Services, overseeing sustainability and facilities management initiatives. His leadership ensures seamless project delivery and continued client satisfaction.



ROXANA



ASVIN



## Expanding Our Team: Nurturing Talent

### Welcoming Iga as our Team Assistant

Iga joined our team as a Team Assistant, bringing her expertise in **graphic design** to enhance our operations and client services. Her role encompasses **Quality Assurance, Project Coordination, Design and Formatting**, and **Marketing**, ensuring that our work not only meets but exceeds expectations in both quality and presentation.

Reflecting on her experience, Iga shares: *"With a background in graphic design, I've been able to contribute to quality checks, documentation, and marketing efforts. What has stood out the most is the warm welcome from the team and their openness to my ideas. I feel truly valued and heard, and I'm excited to keep contributing and learning in this supportive environment."*





## Statistics from the Past Year

We have carried out **104** audits,  
done **65** asset registers,  
led **160** operational meetings,  
and achieved **67** B-rated EPCs.



# Onwards and Upwards...

## Evolving to Meet the Future

At Karsons Consulting, we're embracing change as we grow and innovate. This year, we **moved into a modern office space** designed for collaboration and introduced **new project management systems** to streamline workflows and enhance efficiency, ensuring seamless delivery for our clients.

We've updated our **document designs** to polished, client-focused formats and invested in **better technology** to tackle projects with precision. Alongside this, we've prioritised **training and certifications** to support our team's development and maintain our commitment to delivering exceptional service.

We're also excited to welcome **new clients** across diverse sectors and **new teammates** who bring fresh ideas to our collaborative culture. These changes mark a new chapter as we continue to deliver innovative, tailored solutions for the built environment.





# Goals for 2025



## Building on Success, Focused on Growth

At Karsons Consulting, we are committed to continuous improvement, and our goals for 2025 reflect our ambition to deliver even greater value to our clients. We're focused on achieving **improvements in time efficiency**, streamlining processes to ensure that our projects are delivered with precision and speed, without compromising on quality.

A key priority is expanding our **in-house Environmental and ESG capabilities** and taking on more **sustainability-focused projects**, reinforcing our role as a leader in energy efficiency and compliance. Alongside this, we'll drive an enhanced **marketing strategy** to strengthen our presence in the industry and connect with more clients who share our vision for innovation and sustainability.

As always, client relationships remain at the heart of what we do. In 2025, we aim to be even more **present for our clients**, ensuring open communication and tailored support. Internally, we're fostering team collaboration through **additional team days**, bringing our staff together to share ideas and continue building the strong, cohesive culture that defines Karsons Consulting.







## FIND US IN FARRINGDON:

Karsons Consulting Ltd  
The Piano Works  
Unit 12  
113-117 Farringdon Rd  
London EC1R 3BX

# THANK YOU

## Let's Connect!

Find us on social media for industry news and updates.

